GURU GOBIND SINGH COLLEGE FOR WOMEN, CHANDIGARH

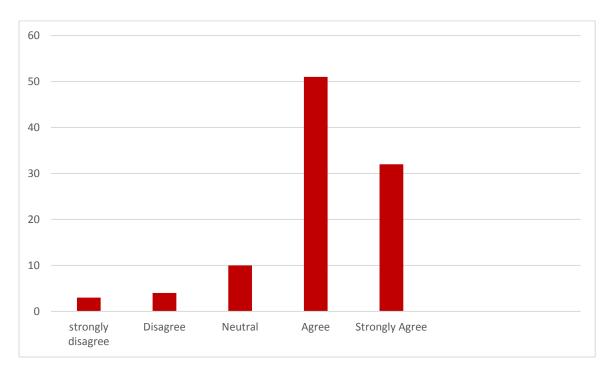
A Premier Multi-Faculty Institution (NAAC Re-Accredited)

An Institution of Sikh Educational Society, Chandigarh

Affiliated to Panjab University, Chandigarh

EVALUATION OF STUDENT FEEDBACK (FORM 2A)

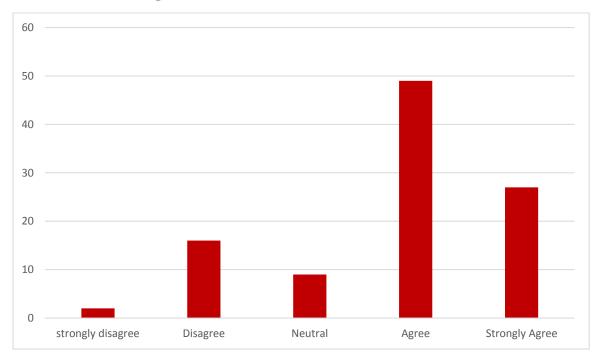
Q. 1) Teacher is punctual



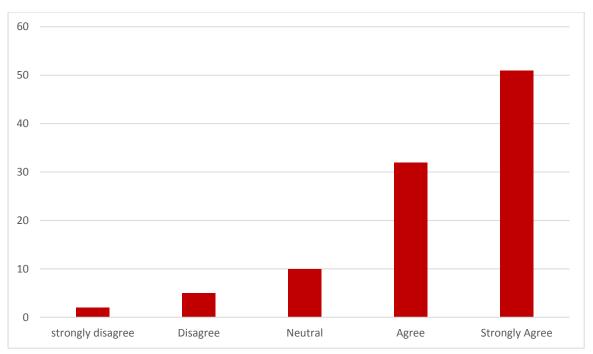
Action taken:

- Teachers are motivated to be punctual on time.
- Biometric system of attendance has been installed in the college to ensure teachers' punctuality.

Q.2) Teacher is regular in class



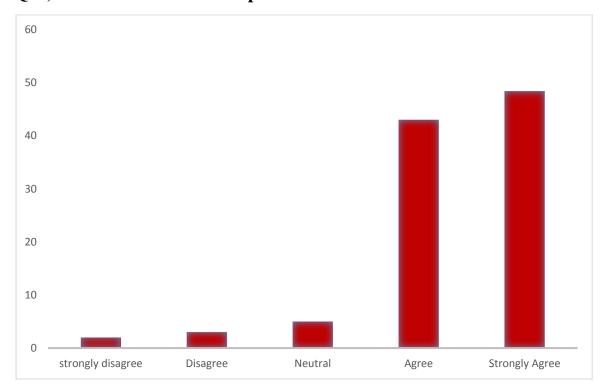
Q. 3) The teacher is well prepared



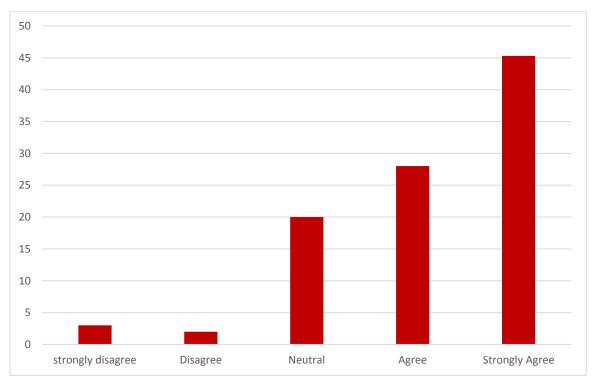
Action taken:

- Faculty members make lesson plans beforehand and prepare for their class accordingly.
- They also remain updated through library, internet and inflibnet

Q. 4) Teacher maintains discipline in class



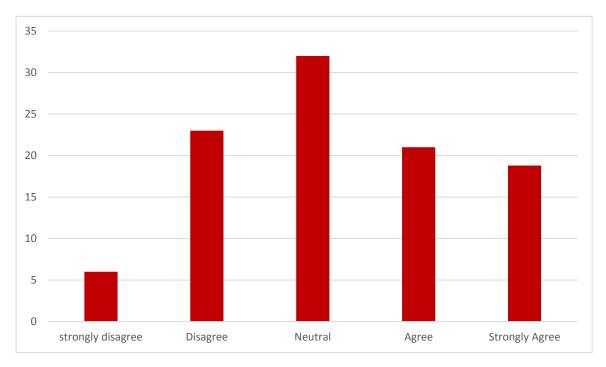
Q.5) Teacher communicates clearly and inspires me



Action taken:

 Mentoring sessions are organized time to time to communicate and know their problems

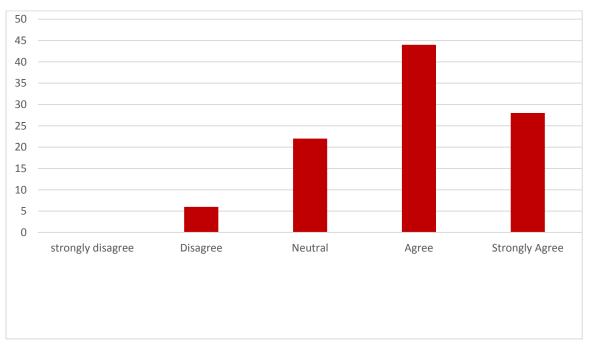
Q. 6) The teacher uses innovative teaching techniques



Action taken:

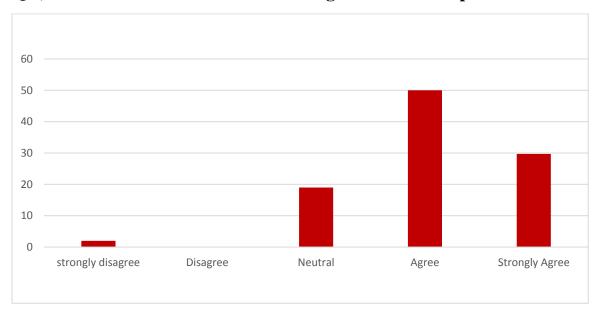
- Faculty members are motivated to use innovative methods in teaching, such as quizzes, debates, presentations, case studies, YouTube videos, etc.
- College has provided smart boards in classes and Wi-Fi facility in the campus to facilitate the same.

Q. 7) The teacher encourages participative learning in class



- Presentation and assignments are allotted to each student for interactive learning in the classes.
- Discussions and interactive sessions are encouraged to involve students in the teaching learning process.

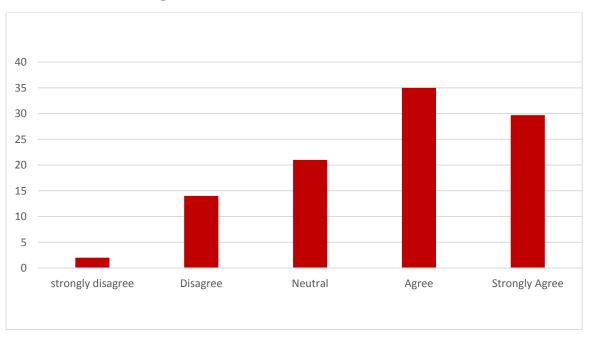
Q.8) The teacher delivers content through suitable examples



Action taken:

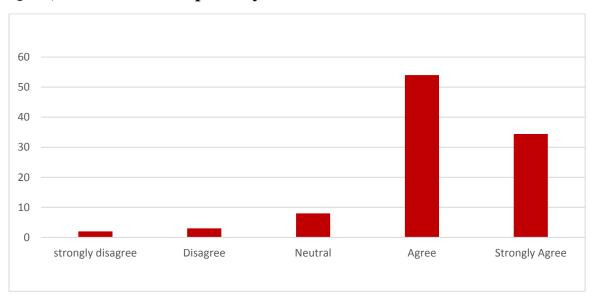
 Workshops and seminars are organized to educate students through practical teaching

Q.9) Doubt clearing sessions are held



- Tutorial classes are meant for doubt clearing sessions for the benefit of students.
- Revision of the syllabus is done so that content is fully understood by the students.

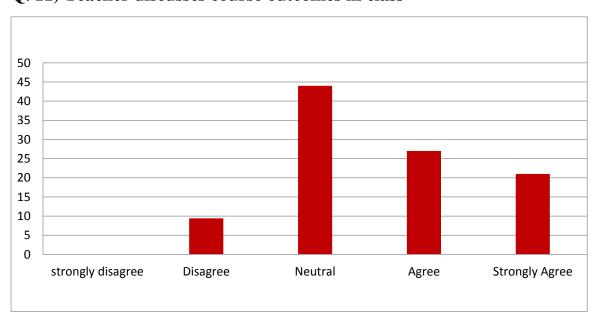
Q. 10) The teacher completes syllabus in time.



Action taken:

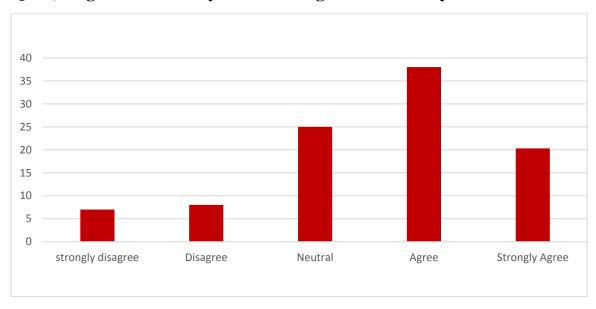
• Faculty members prepare lesson plans and follow them diligently so that syllabus is completed well in time and revision can also be done.

Q. 11) Teacher discusses course outcomes in class



- Course outcome for each course is published in prospectus every year and it is available on the college website for students' reference.
- Faculty members periodically discuss course content and outcomes with the students, ans also the avenues open to them for further education.

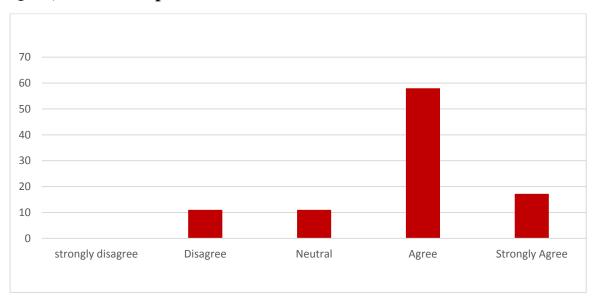
Q. 12) Regular and timely feedback is given after every test



Action taken:

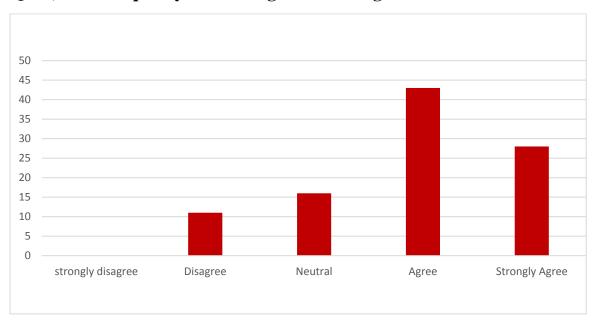
- Class tests/ periodic tests are regularly conducted to test the understanding of the students.
- The shortcomings of students are intimated to them and addressed accordingly.

Q. 13) Evaluation process is fair and unbiased



- Evaluation during tests, practicals, assignments, etc is done in a fair manner.
- Internal assessment is communicated to the students and is based on their attendance, marks, participation in class, etc.

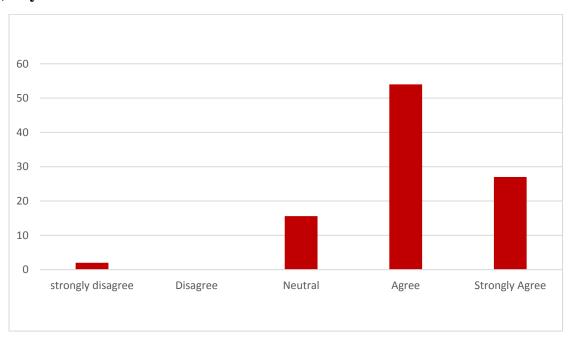
Q. 14) Overall quality of teaching and learning



Action taken:

• Faculty members are encouraged to maintain a high standard in their teaching so that the teaching-learning process is successful.

Q. 15) My satisfaction with the course



• The students are satisfied with the course but IQAC and Members of Board of Studies ensure to give timely feedback to the University on course content and to recommend changes as per the current scenario to increase the employability of students.

GURU GOBIND SINGH COLLEGE FOR WOMEN, CHANDIGARH

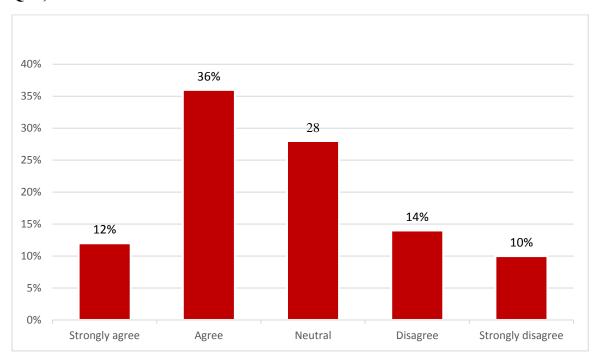
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EVALUATION OF STUDENT FEEDBACK (FORM 2B)

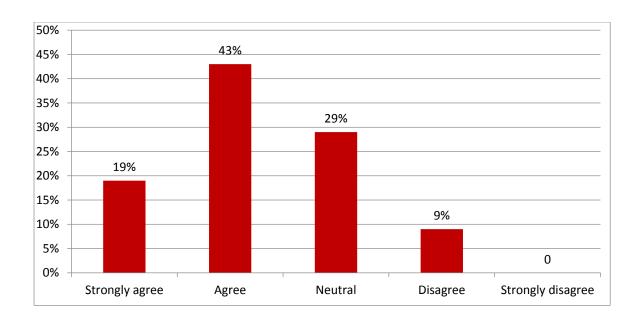
Q. 1) Classrooms are clean and well maintained.



Action taken:

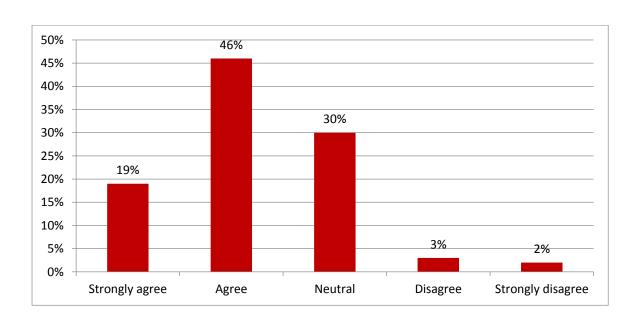
• A cleanliness committee has been constituted and looks after this aspect floor-wise.

Q. 2) Buildings are accessible to differently abled persons



- The ramp offers access to the top most floor of the building.
- Wheel chairs are also maintained for use.
- To enhance this facility, a separate parking area has also been created for the differently abled persons.

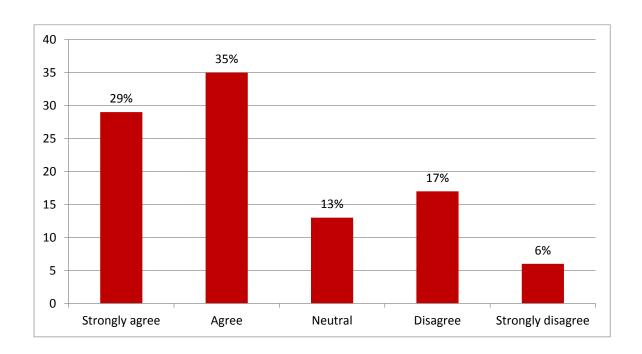
Q. 3) Labs are well maintained and equipment in the lab are in proper working condition



Laboratories are well looked after by the Lab attendants, who ensure maintenance of the equipment.

New equipment and supplies are purchased as per need.

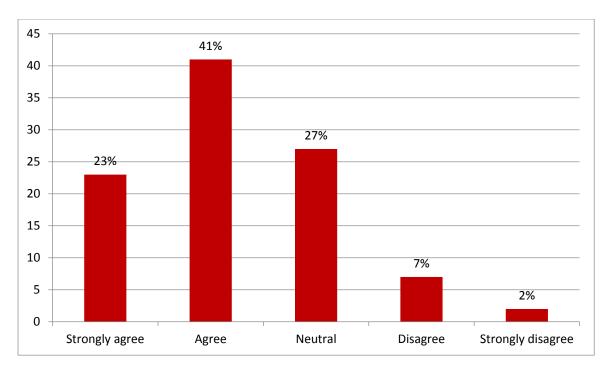
Q. 4) The campus is well maintained, green and eco friendly



Actions taken:

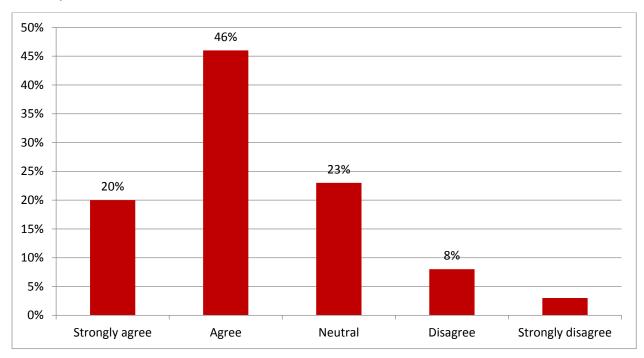
- The campus is covered by surveillance cameras for security.
- A herbal garden has been developed to encourage and maintain green campus.
- Single use plastic has been banned

Q. 5) The campus has adequate power supply.



• GENERATOR???

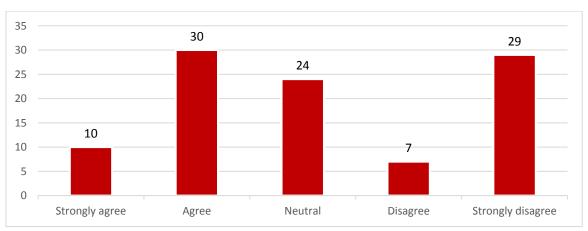
${f Q.}$ 6) The prescribed books and reading material are available in the library



Action taken:

- Latest books and journals are added in the library in every semester.
- Library is regularly updated by purchasing new books (both text and reference books).
- E books are also made available to the students by inflibnet. net to ensure 24*7 availability of resources.
- The Library Blog is also a reservoir of question papers of previous years for reference by the students.

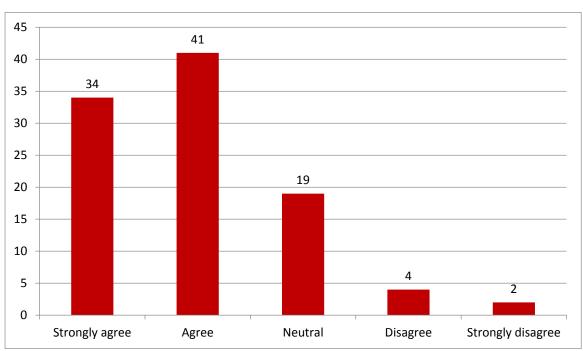
Q. 7) Common room is available in the college premises



Action taken:

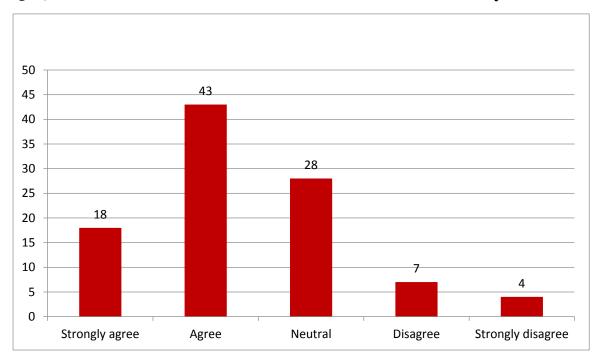
• A common room has been created for use by the students.

Q. 8) Reading space in the library is sufficient



The library has ample seating inside and also in the reading room.

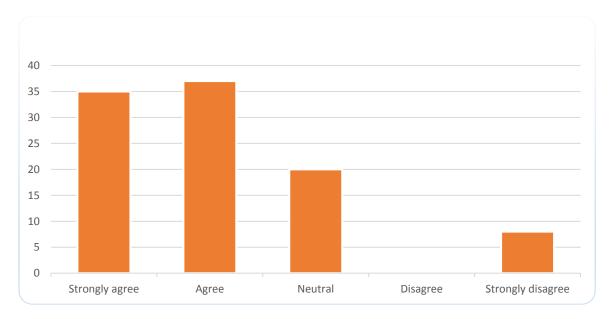
Q. 9) Online educational resources are available in the library



Action taken:

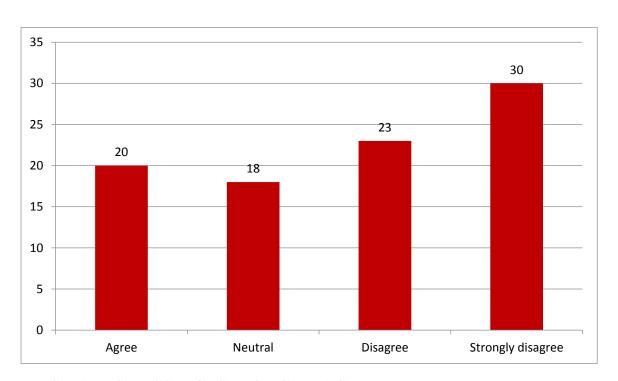
- E books are also made available to the students by inflibnet. net to ensure 24*7 availability of resources.
- The Library Blog is also a reservoir of question papers of previous years for reference by the students.

Q.10) The library staff is cooperative and helpful



• The library staff endeavors to provide a cooperative and peaceful atmosphere for students to study.

Q. 11) Internet is available in the college

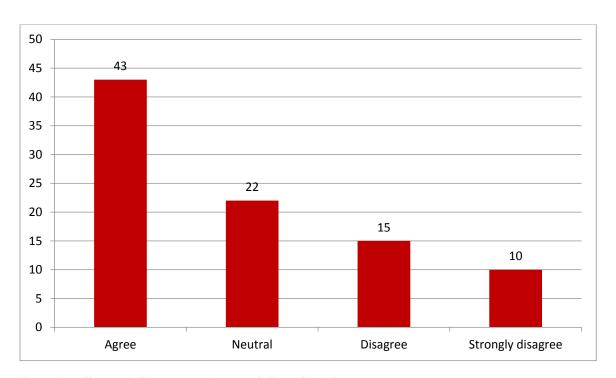


THIS BAR IS MISSING: STRONGLY AGREE- 9

Action taken:

- Wi-fi facility is provided to students in the campus.
- Routers have been placed for better connectivity.

Q. 12) Photocopy facility is available in the college.

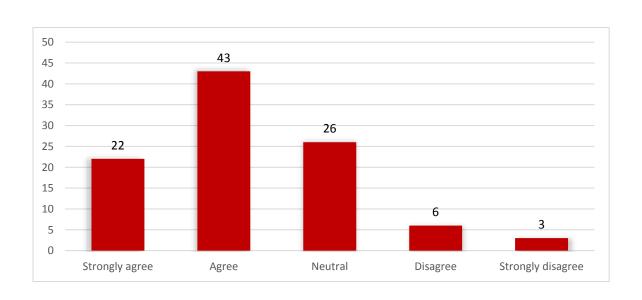


STRONGLY AGREE BAR MISSING- 10 %

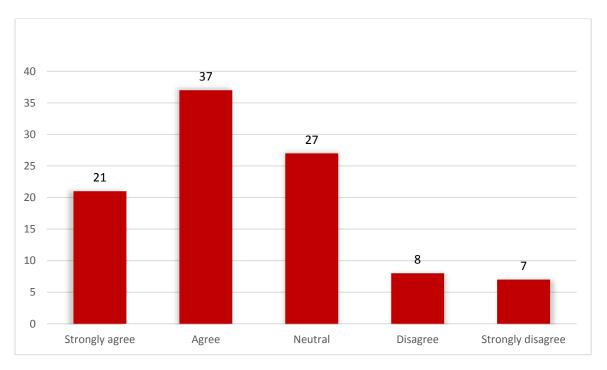
Action taken:

• Tuck shop in the college campus provides photocopy facility to students.

Q 13. The administrative staff is helpful



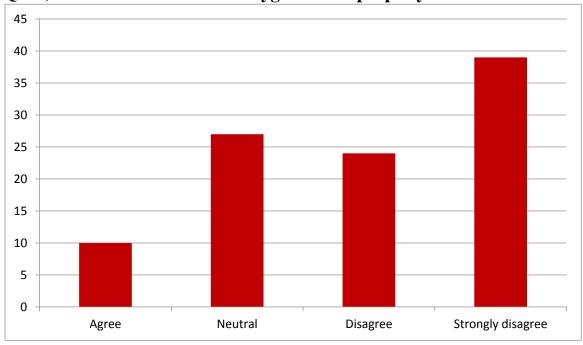
Q. 14. Results and attendance records are discussed timely

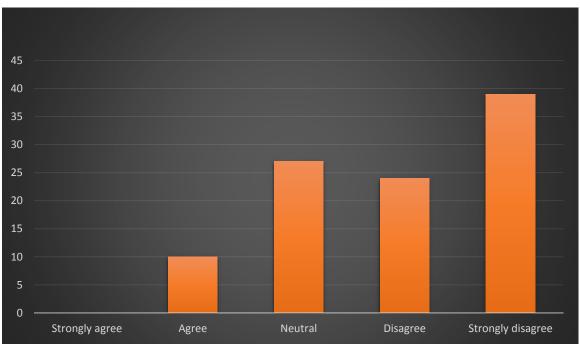


Action taken:

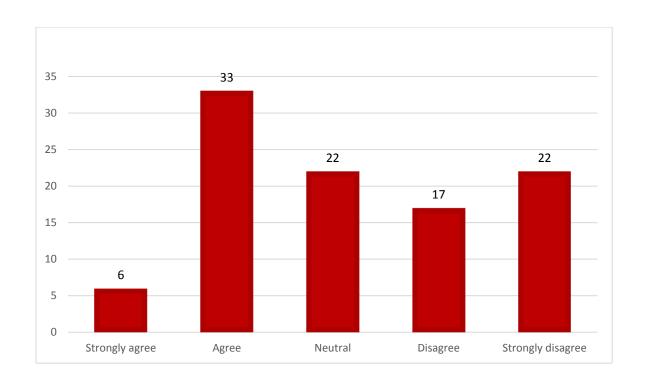
- The teachers are encouraged to maintain discipline in the college and ensure timely completion of syllabus and clearing doubts of the students.
- Results are discussed to screen weak as well as meritorious students for timely action.
- Online attendance has been initiated to improve academic attendance

Q. 15) Toilets/ Washrooms are hygienic and properly maintained



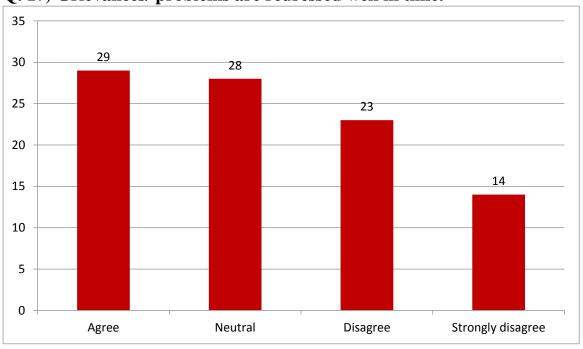


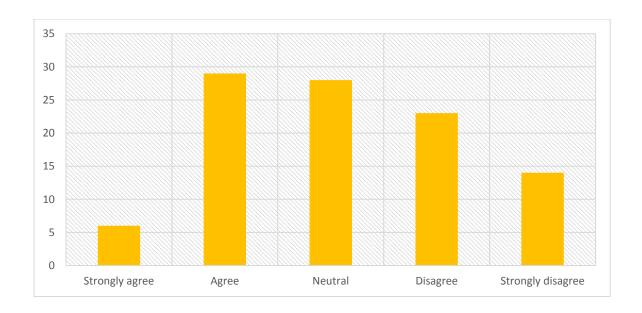
Q. 16) Clean drinking water is available in the campus



- Water purifiers are regularly checked and changed.
- Water tanks are also cleaned regularly.

Q. 17) Grievances/ problems are redressed well in time.





- Regular tutorials and mentoring sessions are held to know problems of the students and progressive actions can be taken.
- Anti- Ragging Committee, Internal Complaints Committee, Discipline Committee and Grievance Redressal Cell are also in place for effective handling of grievances.



GURU GOBIND SINGH COLLEGE FOR WOMEN, CHANDIGARH

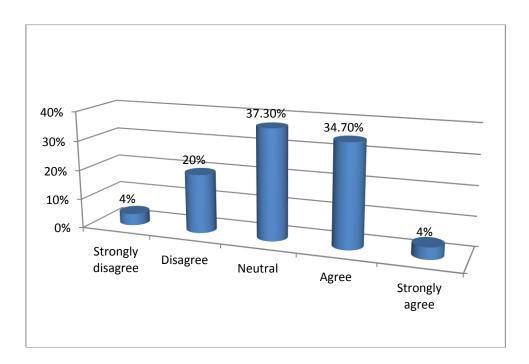
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Evaluation of Feedback from Faculty (2018-19)

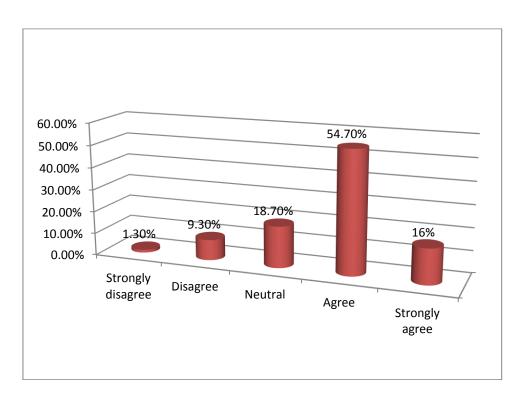
On the basis of the proforma filled by Faculty members, following is the report of feedback and action taken by the College.

1. Syllabus is relevant and need based

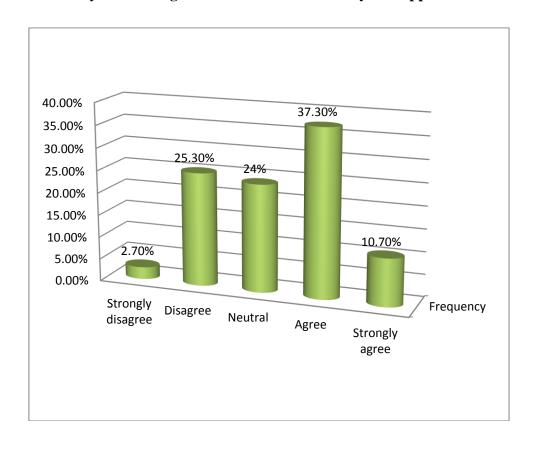


Action Taken

- The Institution has good representation in the Under-Graduate Board of Studies in Panjab University. Need-based feedback is communicated through the members for necessary updation or changes.
- 2. Course content is followed by corresponding reference materials

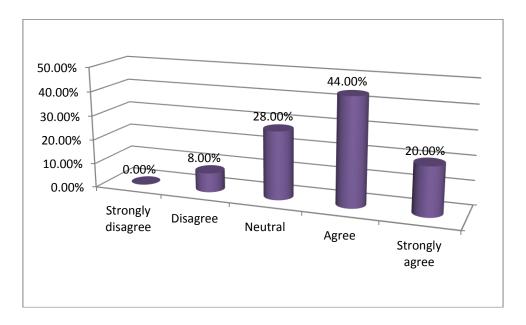


- The College regularly updates the reference material prescribed along with syllabus by the affiliated university in the College library.
- Faculty members not only inculcate the reference material in course content but also suggest related readings to the students or effective pedagogy.
- 3. The course/syllabus has good balance between theory and application



• To keep updated with the changing socio-economic scenario faculty of the institution make possible endeavours to include pragmatic approach in teaching methodologies by conducting practical sessions. The gaps in theory and application in the syllabii

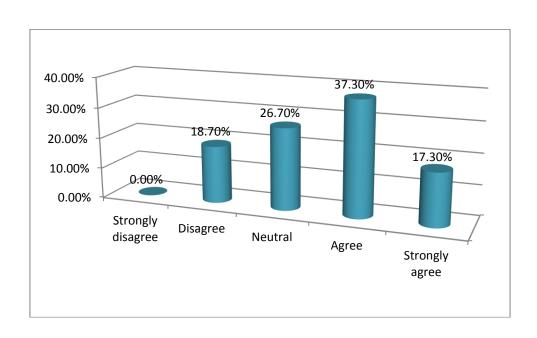
4. The course/syllabus has made me interested in the subject area



Action Taken

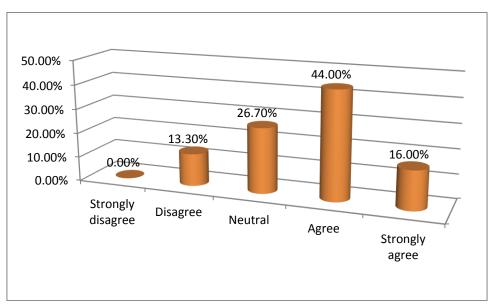
• Faculty members are mindful to keep their inclinations towards their specific subjects with the holistic process of teaching learning in an interesting manner.

5. The course/syllabus of this subject increased my knowledge and perspective in the subject area



• The institution motivates the faculty incessantly to keep them updated with their subject specific as well as other academic skills through FDPs, seminars, conferences, expert lectures.

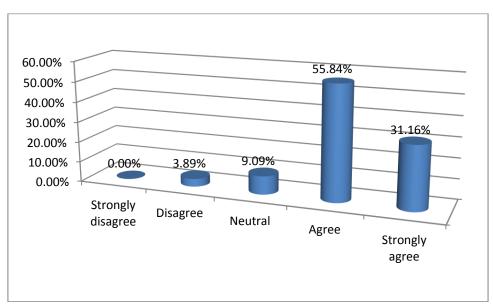
6. The books prescribed/listed as reference materials are relevant, updated and appropriate



Action Taken

• The reading material for academic learning is updated regularly by the affiliating University.

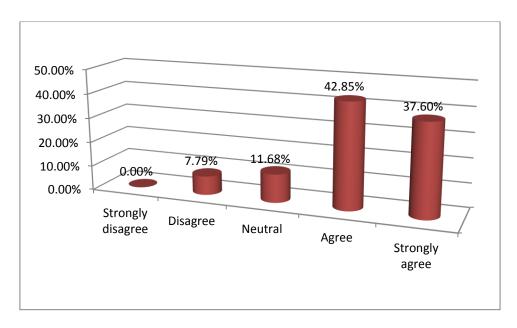
7. Academic Environment is highly conducive



Action Taken

 The faculty as well as the administration endeavour to create a conducive environment for teaching and learning that results in the overall development of the students.

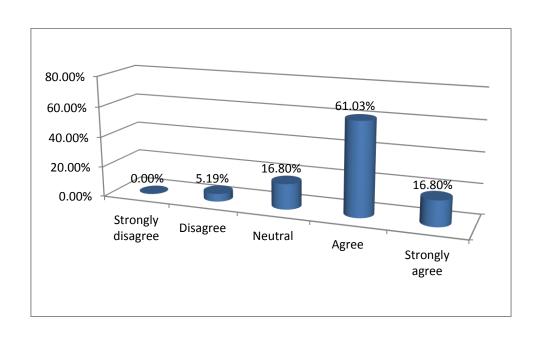
8. Adjustment in Time-Table catering to professional & personal needs



Action Taken

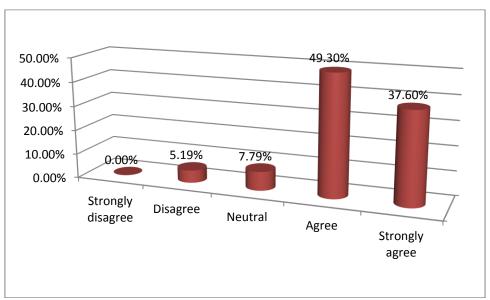
 All HODs remain empathetic towards the personal and other needs of the faculty to enhance their productivity.

9. Motivation from IQAC/research cell for publication & presentation of research papers in National & International Conferences/Workshops



 The IQAC members not only inform the faculty members of various seminars/conferences being held, but also motivate them to participate actively in research and personal development.

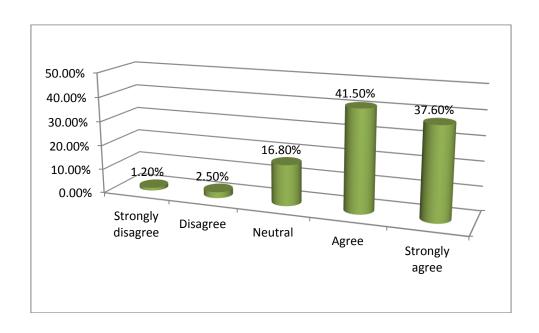
10. Opportunity to contribute in conferences/workshops organized in the college



Action Taken

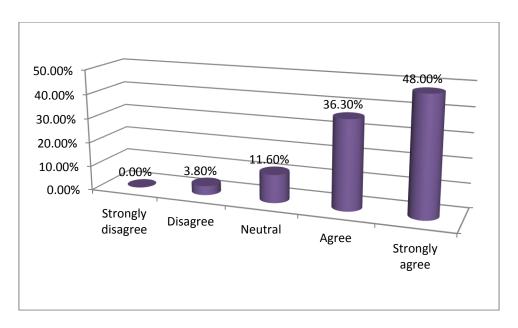
• The teaching as well as non-teaching members of the institution are assigned duties in various committees to contribute towards academic events organized in the college.

11. Encouraged to give suggestions for improvement in teaching and learning



• The faculty members are free to adopt and share new pedagogic techniques in order to enhance teaching and learning.

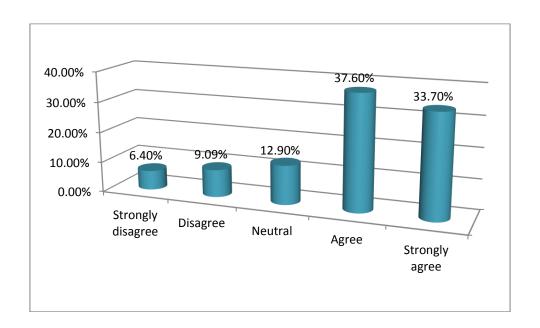
12. Consideration to my grievances by HOD



Action Taken

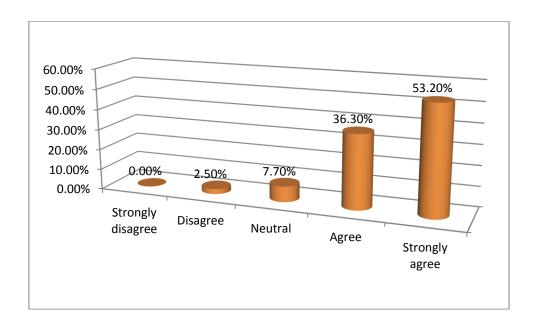
- Faculty may express their grievances to HOD/Principal.
- HODs are considerate towards their faculty.

13. Adequate IT infrastructure for applications in teaching and learning



- All departments are informed to provide their infrastructural requirements for every new session.
- The institution has ICT enabled classrooms and smart rooms to enhance teaching learning process.
- Faculty members frequently use IT resources available in the institution.

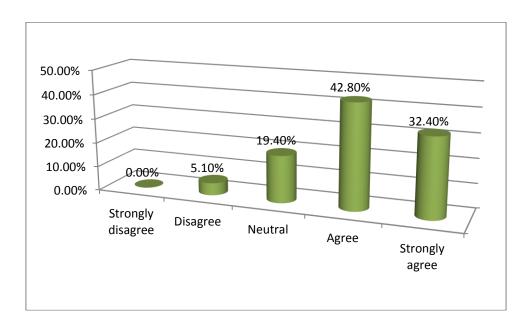
14. Opportunity to participate in various committees/cells/clubs/society



Action Taken

 Faculty members can volunteer for participating in various committees/cells/clubs/society. They are also given charge of committees/cells/clubs/society of the college.

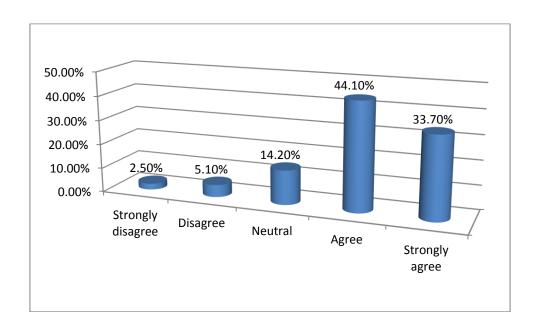
15. Cooperation by members and conveners of various committees/cells/clubs/society



Action Taken

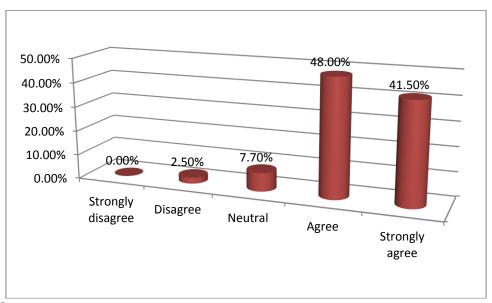
- Conveners may be given flexibility to choose one or more faculty members of their own choice.
- Faculty members are free to give feedback regarding working of the various committees. Mutual support is impartially extended to all.

16. Internal Evaluation System for Students is Transparent, Robust and justified



- Faculty members are given Performa for filling internal evaluation marks one month prior to final examination.
- The administrative office takes internal evaluation from each faculty and display on notice boards.
- Faculty members are given a copy to check uploaded internal marks on university portal to avoid any discrepancy.

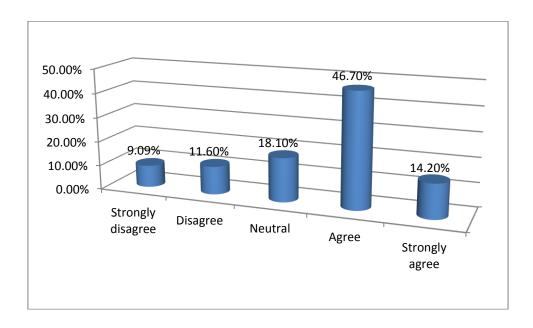
17. All the faculty members in the department assist each other on various academic issues



Action Taken

- HODs motivate the faculty members to assist each other on various academic issues.
- Faculty members can also suggest and discuss with HODs for sustaining quality collectively.

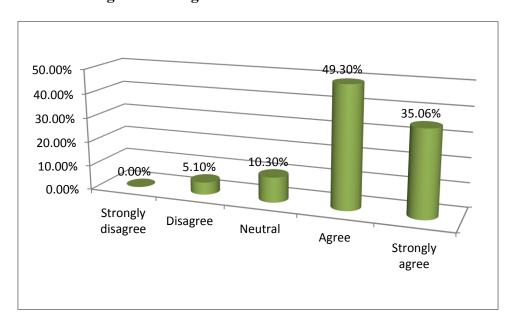
18. The physical facilities & infrastructure in the college are adequate



Action Taken

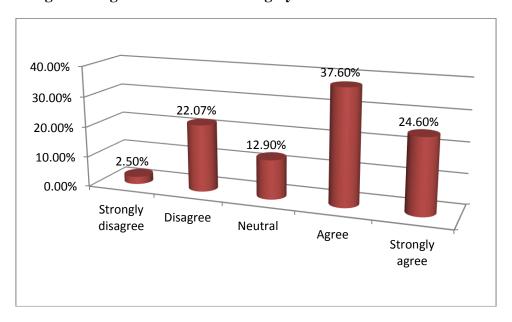
- Suggestions from the faculty as well as students are incorporated to enhance the adequacy of infrastructure time to time like though RUSA.
- In-charges of various committees regarding infrastructure purchase, maintenance etc. are vigilant towards physical facilities in the college.
- Faculty and students provide regular feedback regarding cleanliness and other facilities in washrooms, drinking water, canteen etc.

19. Opportunities for higher learning and research



• The research committee has started inter-disciplinary e-journal Gyankosh to motivate the faculty for research and publications. The Research Committee time to time encourage faculty members to contribute actively in research.

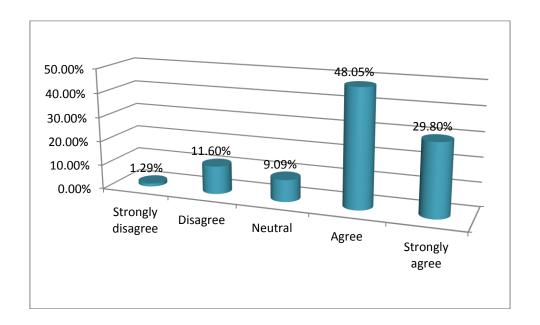
20. The training for using Smart Boards was highly effective



Action Taken

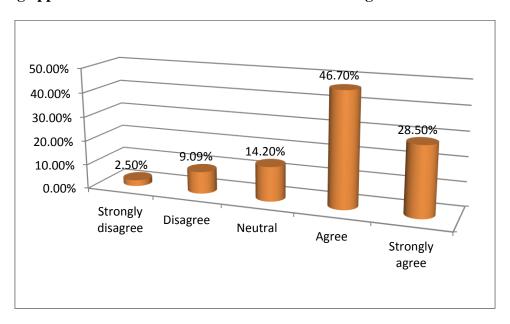
- The faculty in the department of Computer Sciences and applications support other faculty members in using smart boards effectively.
- More workshops will be organized for effective use of smart boards by the faculty.

21. The college library has adequate and relevant books and access to e-resources in my subject



- The college library is well stocked with more than 24000 books, 490 CDs on different subjects, the collection is enriched with reference books, book bank, e-resources etc.
- All the departments suggest regarding the purchase of new books through proper channel.
- Faculty and students have open access to the library resources.

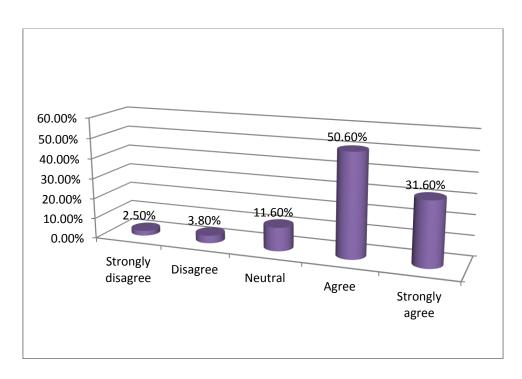
22.Learning opportunities for career advancement in the college



Action Taken

- IQAC seminars/ workshops are organized regarding career advancement.
- Faculty is granted leaves for projects, Ph.D and course work etc.
- Faculty participates in FDPs, OC, Refresher courses, short term courses time to time organized in and around Chandigarh.

23. Working environment in the college is stress free and conducive



Action Taken

• IQAC recognizes the need to introduce sessions on de-stressing, well- being mechanism etc for the faculty.



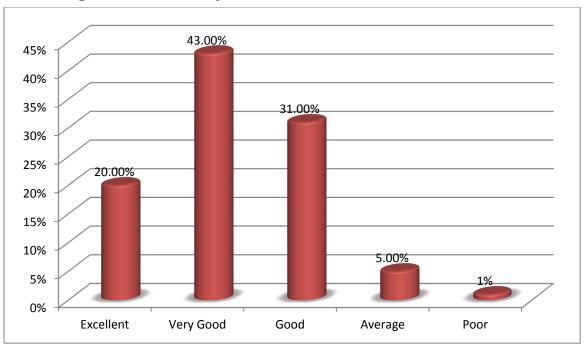
GURU GOBIND SINGH COLLEGE FOR WOMEN SECTOR-26, CHANDIGARH

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Evaluation of Feedback and Action Taken Report from Alumni (2018-19)

On the basis of the Proforma filled by outgoing students, following is the report of feedback and action taken by the college:

1. College Admission procedure:

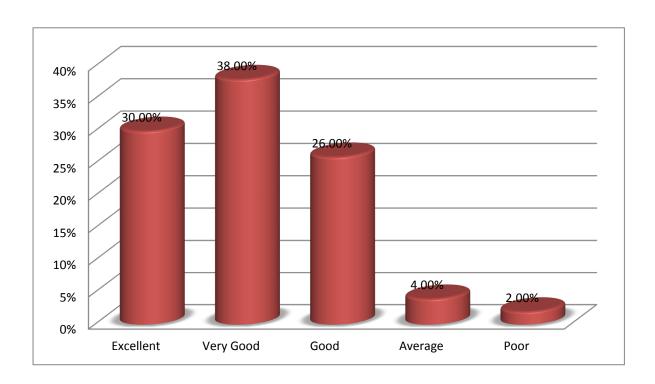


Action Taken-

Overall the response has been quite satisfactory still efforts have been directed towards further simplifying the admission process

- 1. Prospectus is available online for filling up of admission form through the link given on the college website
- 2. Online form filling facilities within the campus for the students who are not computer proficient.
- 3. Counseling Desk for information to new students and their parents
- 4. Helpline numbers are provided.

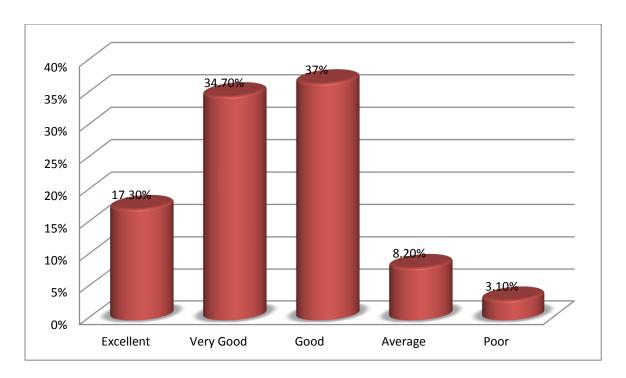
2. College Environment



Action taken-

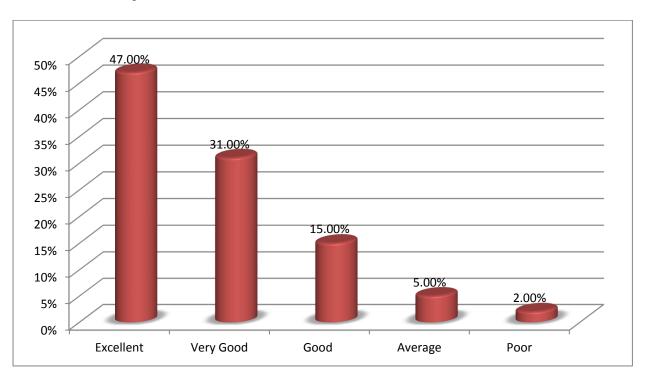
Overall the response of the alumni about the college environment has been more than satisfactory which puts positive light on the efforts and hard work of the administration, teaching, non-teaching and support staff.

3. Lab Facilities:

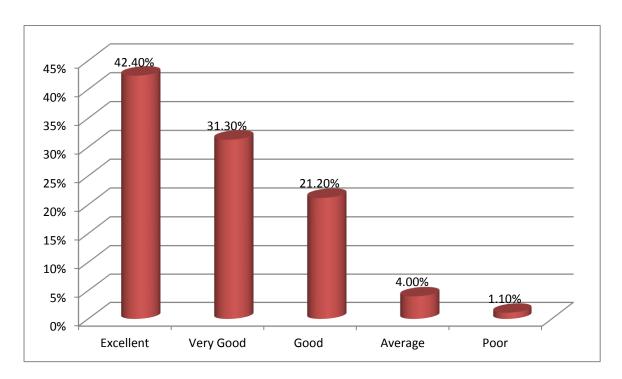


The response for lab facilities in the college, according to the alumni, is very positive.

4. Faculty:

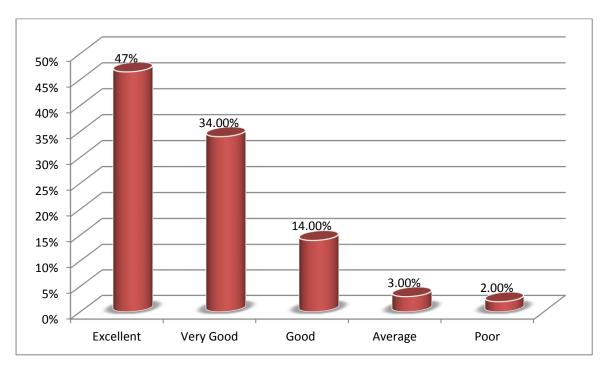


5. Co-operation by faculty:



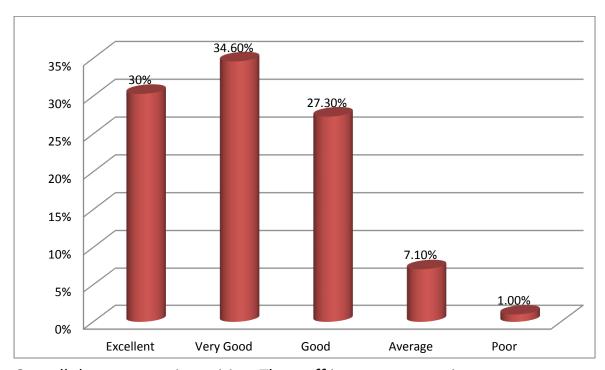
Faculty endeavors to provide cooperation to the students in every aspect, be it academic or day to day counseling.

6. Teaching and learning process:

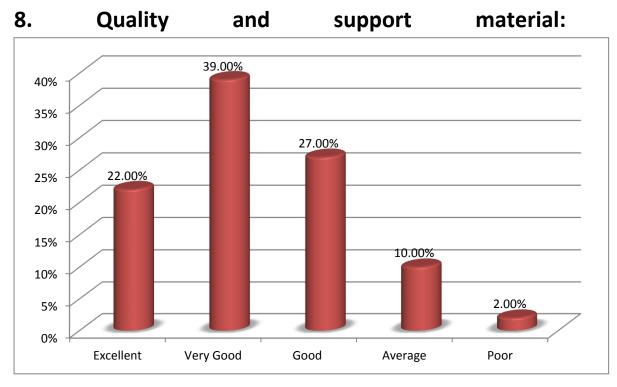


The response of the alumni towards faculty, cooperation by faculty, and teaching learning process depicts excellent result. The faculty under the patronage of the administrator consistently strives for enrichment of Academic skills and pedagogy.

7. Other staff:



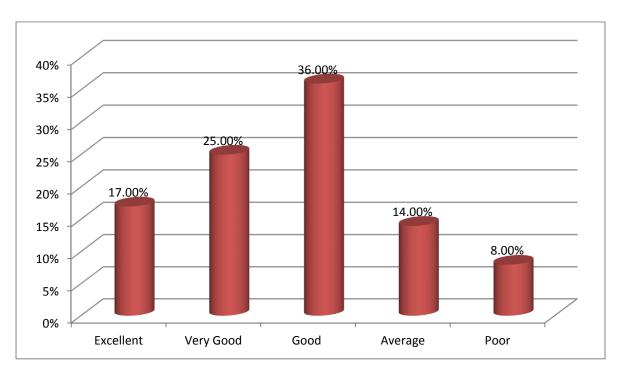
Overall the response is positive. The staff is very cooperative.



Action taken:

Support material is provided through google classrooms, power point presentations (PPT's) and by using various social media platforms.

9. Career Counseling:

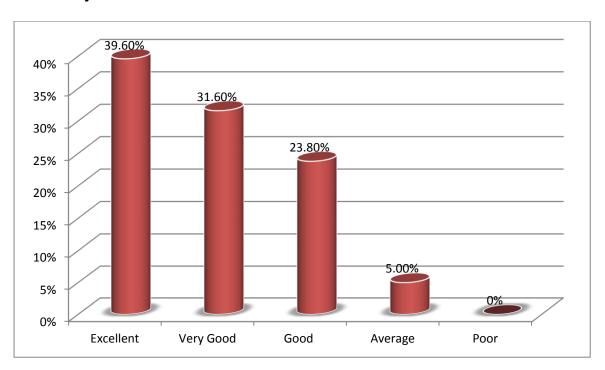


We have not had any on- campus placement in session 2018-19, but efforts are being directed towards career counseling

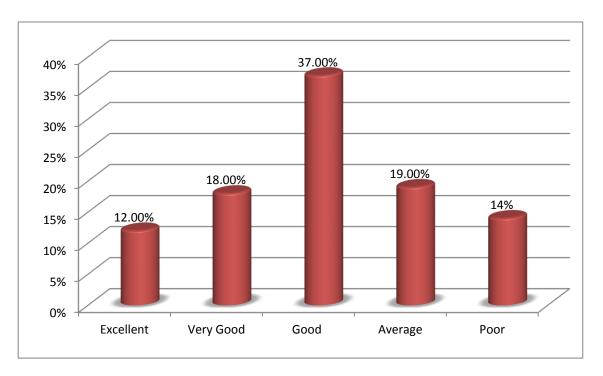
Action taken-

Placement cell guides the students about career choices as well as various job fairs organized in the Tri-city

10. Library:



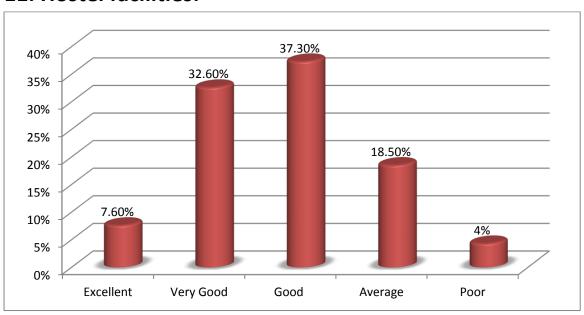
11. Canteen facilities:



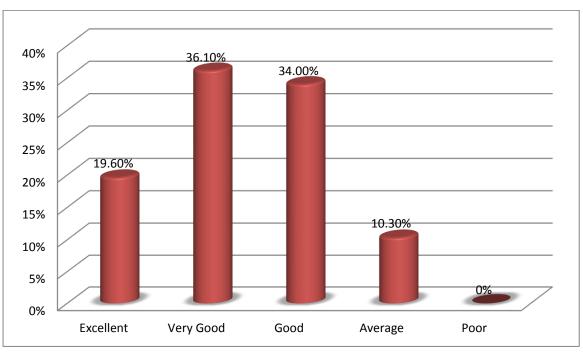
Action taken:

In order to improve the canteen facility, the canteen contractor has been changed.

11. Hostel facilities:



13. Alumni Association:

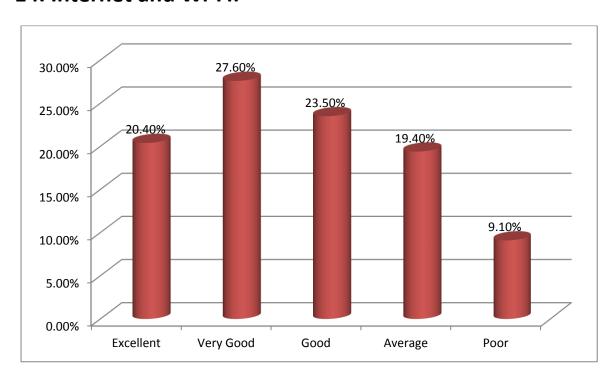


Action taken:

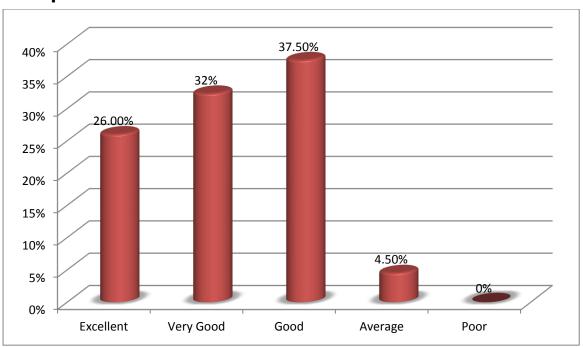
In order to strengthen the alumni, efforts are directed towards;

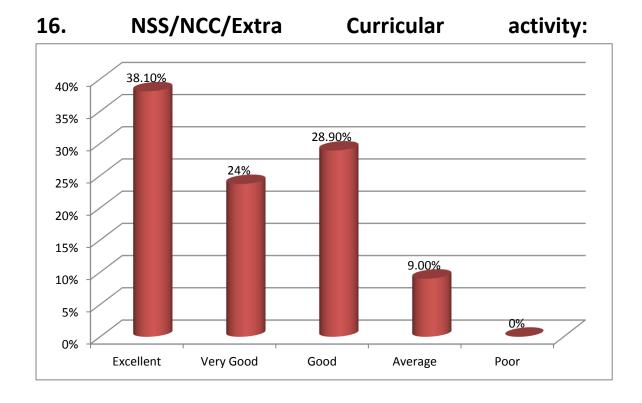
- 1. having regular alumni meet
- 2. Involving the alumni in various college functions and activities to strengthen the bond with their Alma mater.

14. Internet and Wi-Fi:

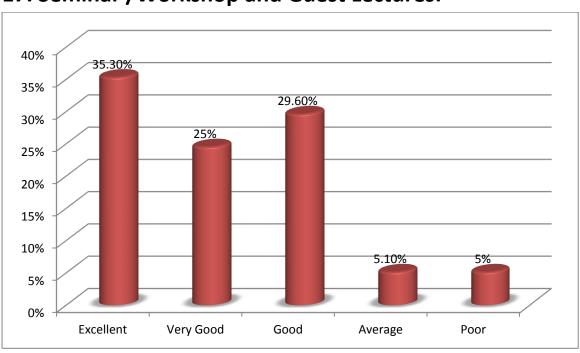


15. Sports and Cultural activities:

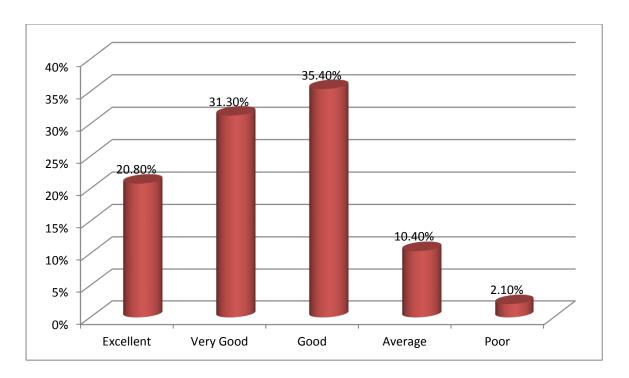




17. Seminar / Workshop and Guest Lectures:



18. Grievance handling by college:

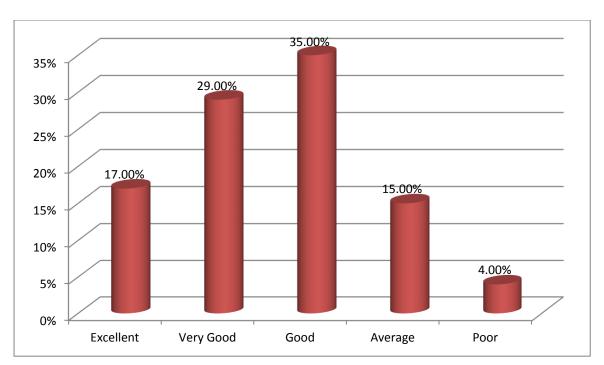


The college has a grievance cell that continuously strives towards resolving the issues of students.

Action taken:

- 1. Underground sewerage system of hostel overhauled
- 2. Water tank with capacity of 1000 liters constructed to solve water shortage problem in hostel
- 3. Re-carpeting of college parking with bitumen
- 4. Parking area for two-wheelers extended by laying 60mm pavers.

19. College Infrastructure:



A continuous effort is directed towards improving the infrastructure of the college

Action Taken:

Firefighting plant has been installed in the college campus

Sports multifunctional sports ground is to be made functional in the current session.

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GURU GOBIND SINGH COLLEGE FOR WOMEN, CHANDIGARH

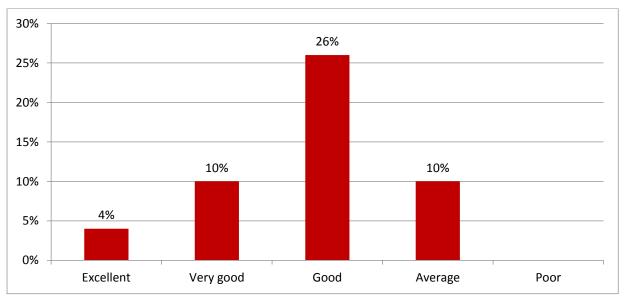
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An Institution of Sikh Educational Society, Chandigarh

Affiliated to Panjab University, Chandigarh

EVALUATION OF PARENT FEEDBACK

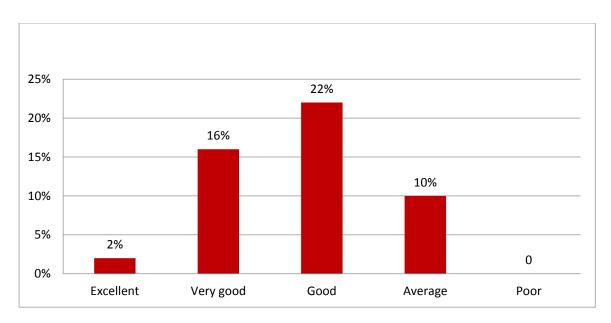
Q 1. College admission procedure



Action taken:

- Our institute consistently improves and simplifies the admission procedure by maintaining the online fee procedure by the students.
- Both teaching and non-teaching staff is available 24*7 to all the students.

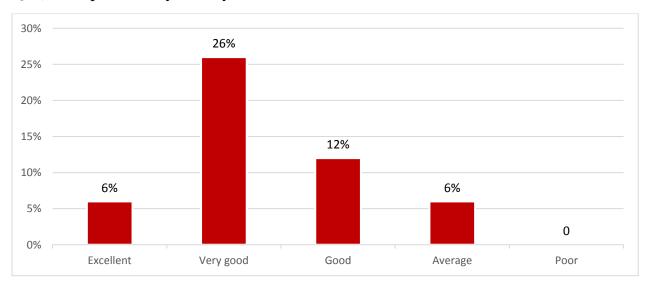
Q. 2) College environment/ atmosphere



Action taken:

 All faculty members are given full freedom to express their views regarding choice of subjects to be taught, books to be purchased in the library.

Q. 3) Co-operation by faculty

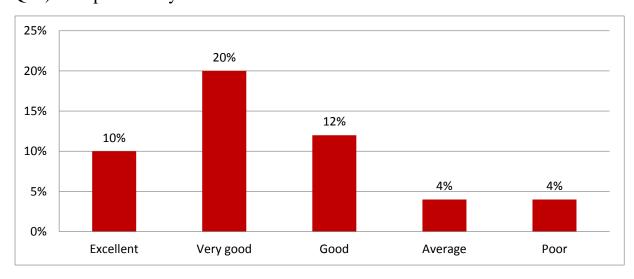


Action taken:

- Teachers play a critical role as the student's model and mentor and have a great influence over the student's learning experience.
- All the faculty members remain empathetic towards their overall duties and responsibilities towards the students as well as the institution.

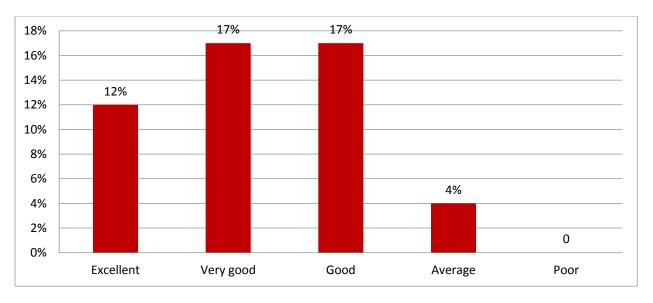
- Regular feedback is taken from the faculty members of various committees and societies to ensure consistent improvement in their respective assigned duties.
- HODs are given the responsibility to motivate and counsel the faculty members to work in cooperation for effective outcomes.

Q. 4) Co-operation by other staff



Action taken:

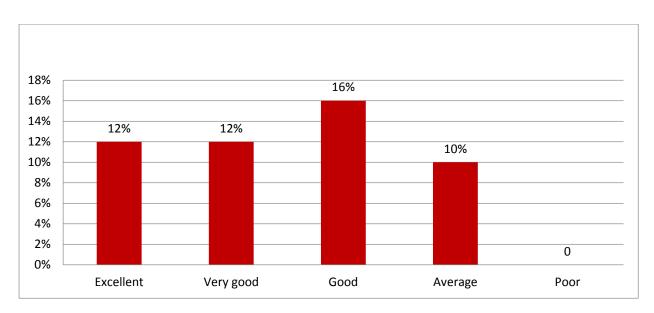
- All the staff members and office staff are encouraged to work in unison to provide a healthy work environment and pleasant experience to the students.
- Q. 5) Academic discipline (i.e. timely conduct of lectures, practicals and related activities) observed by the college.



Action taken:

- The teachers are encouraged to maintain discipline in the college and ensure timely completion of syllabus and clearing doubts of the students.
- The students are imparted practical knowledge to the students by organizing regular practicals in the class.
- Transparent method of internal assessments is followed.
- Online attendance has been initiated to improve academic attendance.

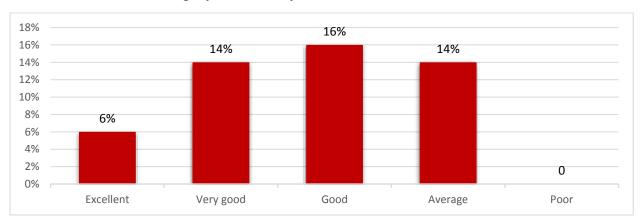
Q. 6) Work culture observed by you and your ward



Action taken:

• The teachers are encouraged to maintain a healthy, cooperative and positive work culture in the organization.

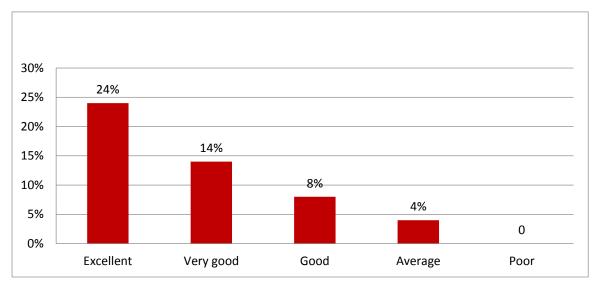
Q. 7) Career counselling by the faculty



Action taken:

- Regular career counselling sessions are encouraged to ensure awareness amongst the students regarding career opportunities available.
- A Counselling Cell is actively working for the same, headed by senior members of the institution.

Q. 8) Library facility

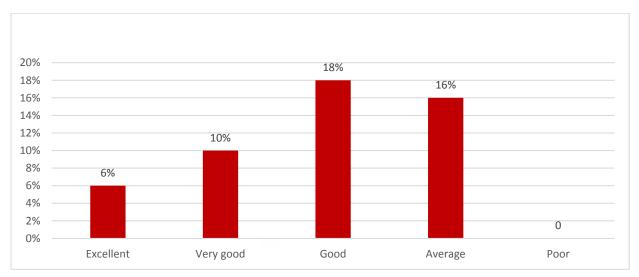


Action taken:

- More books and journals are added in the library in every semester.
- Library is regularly updated by purchasing new books (both text and reference books).
- E books are also made available to the students by inflibnet. net to ensure 24*7 availability of resources.

 The Library Blog is also a reservoir of question papers of previous years for reference by the students.

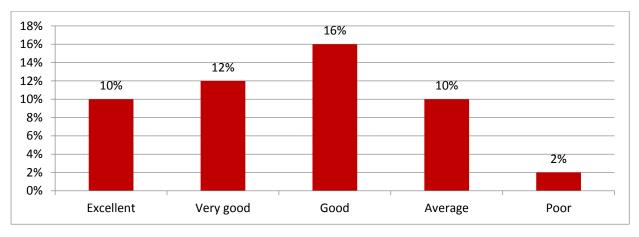
Q. 9) Canteen facilities



Action taken:

- The canteen has been upgraded to ensure more satisfaction of the students.
- The contractor of the canteen has also been changed to enhance quality and variety of food.
- The canteen committee makes sure that the canteen is kept clean and hygienic food is served to the students at nominal rates.

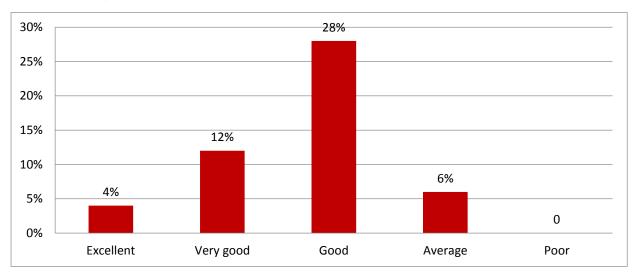
Q. 10) Grievance handling by college



Action taken:

• Regular tutorials and mentoring sessions are held to know problems of the students and progressive actions can be taken. Anti- Ragging Committee, Internal Complaints Committee, Discipline Committee and Grievance Redressal Cell are also in place for effective handling of grievances.

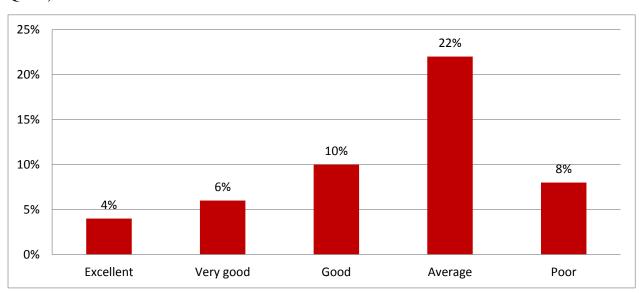
Q. 11) College infrastructure



Action taken:

- College authorities work relentlessly towards creating better facilities and infrastructure.
- Multi-functional sports ground has been constructed for better sports facilities.
- Cement paving has been done around the canteen and seating capacity has been increased.
- Herbal Garden has been created in the college lawns.

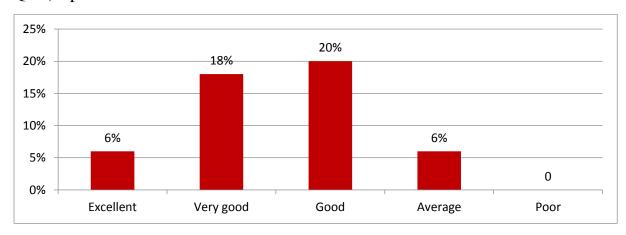
Q. 12) Internet and Wi Fi



Action taken:

• More routers have been placed to provide better connectivity and increase the access point and make wi- fi available at every place in the college.

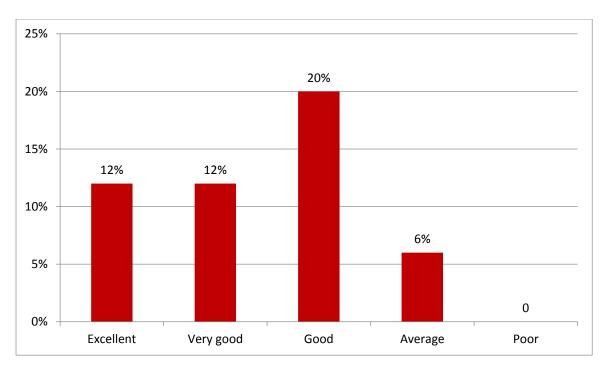
Q.13) Sports and cultural facilities



Action taken:

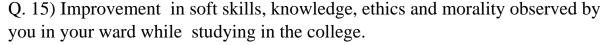
- Multi functional Sports ground has been constructed to cater to the sports students.
- Efforts are made by the faculty to encourage student participation in inter college competitions.

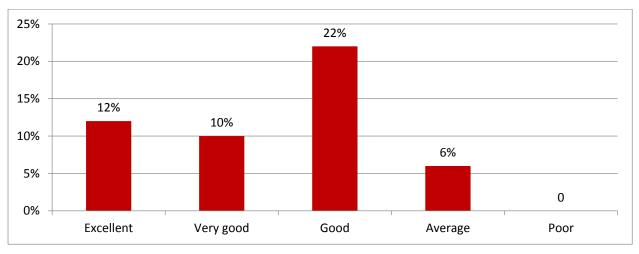
Q. 14) Activities offered by the college beyond classroom teaching



Action taken:

- Important days, awareness campaigns and birth anniversaries of great personalities are celebrated regularly.
- Various committees and clubs are very active throughout the year and conduct activities to ensure maximum participation of students. This develops the students' personality in a holistic manner.
- Student Welfare Committee, NSS, NCC, Youth Festival Committee work to provide a holistic experience to students, beyond classroom teaching.

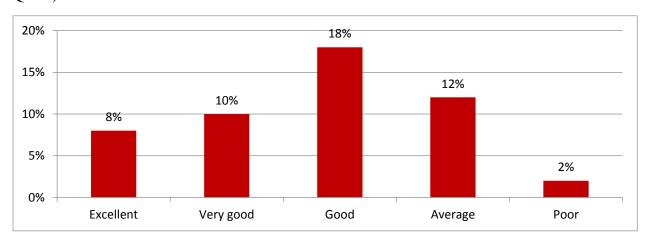




Action taken:

- College authorities and faculty are deeply involved in nurturing students into morally upright and ethically aware beings.
- Religious celebrations as well as International Yoga Day, Teej, Lohri etc are celebrated every year, which sees enormous participation of the students.
- Workshops, departmental fests and seminars are conducted to impart soft skill training and enhance their technical knowledge.

O. 16) Evaluation and feedback mechanism



Action taken:

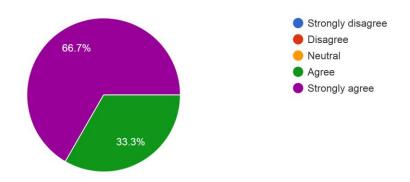
- The college authorities have a very efficient and transparent method of receiving feedback and it's evaluation.
- Efforts are made to evaluate feedback to remove deficiencies and further strengthen our positive aspects.



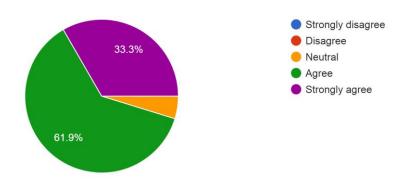
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EVALUATION OF FEEDBACK - EMPLOYER (2018-19)

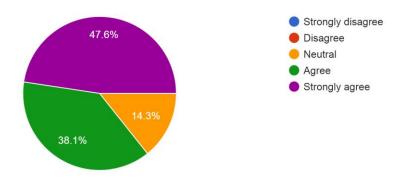
1. The employee contributes towards attainment of organizational goals 21 responses



2. The employee has good planning and organizational skills 21 responses

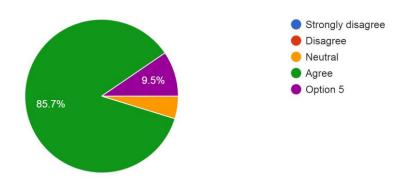


3. The employee has sound communication/ soft skills 21 responses

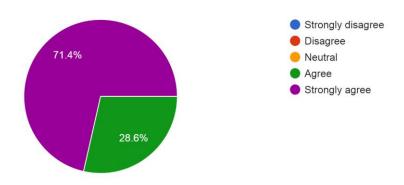


4. Employee demonstrates leadership skills and team spirit

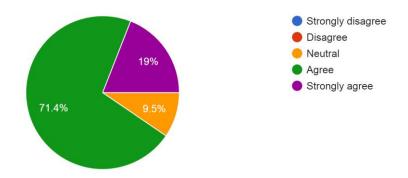
21 responses



5. Employee has a healthy relationship with peers and subordinates 21 responses

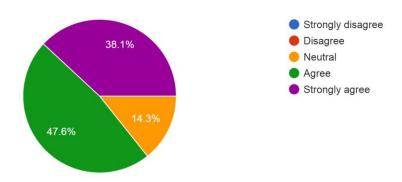


6. Employee exhibits efficient problem solving abilities 21 responses



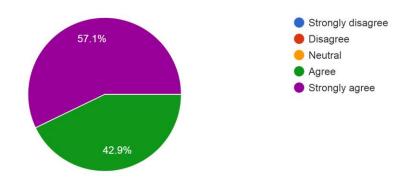
7. Employee shows inventiveness/ creativity in work

21 responses



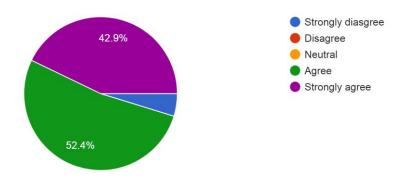
8. Employee displays good human values and professional ethics

21 responses



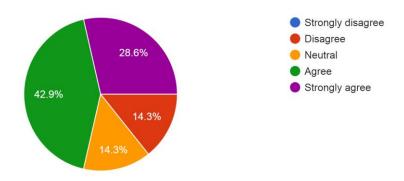
9. Employee possesses sound technical knowledge and skills

21 responses

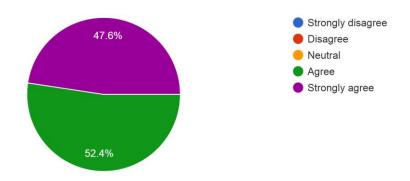


10. Employee is able to perform efficiently under pressure

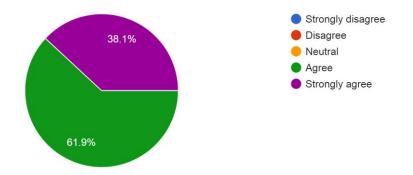
21 responses



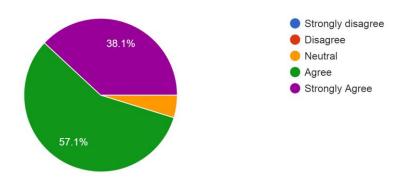
11. Employee is punctual and dedicated towards organizational duties 21 responses



12. Employee complies with rules and regulations of the organization. 21 responses

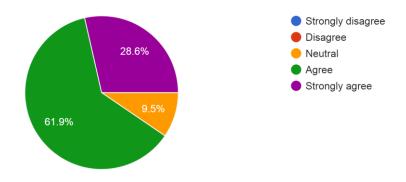


13. Employee shows keen interest/ participation in social activities, meetings and discussions 21 responses



14. Employee is able to practically apply the knowledge derived from educational curriculum at college level

21 responses



ACTION TAKEN

Feedback from employers is also sought through Google forms, which helps us to improve and enhance our working, curriculum and teaching learning process. Constructive feedback helps us to meet expectations of the industry better and prepare students for employment.